

CS162 Operating Systems and Systems Programming Lecture 24

Networking and TCP/IP (Con't), RPC, Distributed File Systems

April 21st, 2022

Prof. Anthony Joseph and John Kubiatowicz

<http://cs162.eecs.berkeley.edu>

Recall: Two-Phase Commit Protocol

- **Persistent stable log on each machine:** keep track of whether commit has happened
 - If a machine crashes, when it wakes up it first checks its log to recover state of world at time of crash
- **Prepare Phase:**
 - The global coordinator requests that all participants will promise to commit or **rollback** the **transaction**
 - Participants record promise in log, then acknowledge
 - If anyone votes to abort, coordinator writes "**Abort**" in its log and tells everyone to abort; each records "**Abort**" in log
- **Commit Phase:**
 - After all participants respond that they are prepared, then the coordinator writes "**Commit**" to its log
 - Then asks all nodes to commit; they respond with ACK
 - After receive ACKs, coordinator writes "**Got Commit**" to log
- Log used to guarantee that all machines either commit or don't

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Recall: Distributed Consensus Making

- Consensus problem
 - All nodes propose a value
 - Some nodes might crash and stop responding
 - Eventually, all remaining nodes decide on the same value from set of proposed values
- Distributed Decision Making
 - Choose between "true" and "false"
 - Or Choose between "commit" and "abort"
- Equally important (but often forgotten!): make it durable!
 - How do we make sure that decisions cannot be forgotten?
 - » This is the "D" of "ACID" in a regular database
 - In a global-scale system?
 - » What about erasure coding or massive replication?
 - » Like **BlockChain** applications!

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Distributed Decision Making Discussion (1/2)

- Why is distributed decision making desirable?
 - Fault Tolerance:
 - A group of machines can come to a decision even if one or more of them fail during the process
 - » Simple failure mode called "failstop" (different nodes later)
 - After decision made, result recorded in multiple places
- Why is 2PC not subject to the General's paradox?
 - Because 2PC is about *all nodes eventually coming to the same decision* – *not necessarily at the same time!*
 - Allowing us to reboot and continue allows time for collecting and collating decisions

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Distributed Decision Making Discussion (2/2)

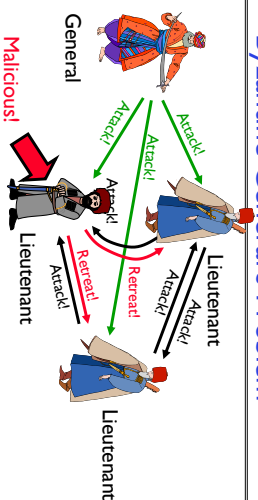
- Undesirable feature of Two-Phase Commit: Blocking
 - One machine can be stalled until another site recovers:
 - Site B writes "prepared to commit" record to its log, sends a "yes" vote to the coordinator (site A) and crashes
 - Site A crashes
 - Site B wakes up, checks its log, and realizes that it has voted "yes" on the update. It sends a message to site A asking what happened. At this point, B cannot decide to abort, because update may have committed
 - B is blocked until A comes back
 - A blocked site holds resources (locks on updated items, pages pinned in memory, etc) until learns fate of update

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Byzantine General's Problem



- Byzantine General's Problem (n players):
 - One General and $n-1$ Lieutenants
 - Some number of these (f) can be insane or malicious
- The commanding general must send an order to his $n-1$ lieutenants such that the following Integrity Constraints apply:
 - IC1: All loyal lieutenants obey the same order
 - IC2: If the commanding general is loyal, then all loyal lieutenants obey the order he sends

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Alternatives to 2PC

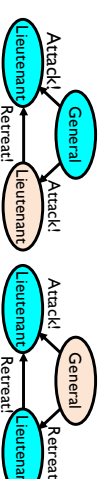
- Three-Phase Commit:** One more phase, allows nodes to fail or block and still make progress.
- PAXOS:** An alternative used by Google and others that does not have 2PC blocking problem
 - Developed by Leslie Lamport (Turing Award Winner)
 - No fixed leader, can choose new leader on fly, deal with failure
 - Some think this is extremely complex!
- RAFT:** PAXOS alternative from John Ousterhout (Stanford)
 - Simpler to describe complete protocol
- What happens if one or more of the nodes is malicious?
 - Malicious:** attempting to compromise the decision making
 - Use a more hardened decision making process: **Byzantine Agreement** and **Block Chains**

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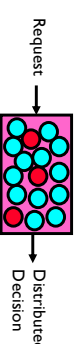
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Byzantine General's Problem (con't)



- Impossibility Results:
 - Cannot solve Byzantine General's Problem with $n=3$ because one malicious player can mess up things
- With faults, need $n > 3f$ to solve problem
- Various algorithms exist to solve problem
 - Original algorithm has #messages exponential in n
 - Newer algorithms have message complexity $O(n^2)$
 - One from MIT, for instance (Castro and Liskov, 1999)
- Use of BFT (Byzantine Fault Tolerance) algorithm
 - Allow multiple machines to make a coordinated decision even if some subset of them ($< n/3$) are malicious



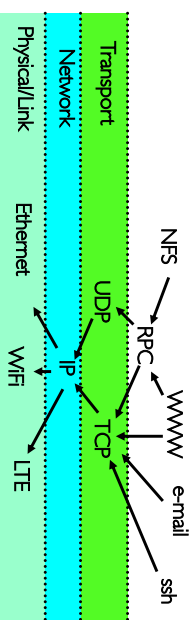
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Network Protocols

- Networking protocols: many levels
 - Physical level: mechanical and electrical network (e.g., how are 0 and 1 represented)
 - Link level: packet formats/error control (for instance, the CSMA/CD protocol)
 - Network level: network routing, addressing
 - Transport level: reliable message delivery
- Protocols on today's Internet:



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Broadcast Networks



- Broadcast Network:** Shared Communication Medium
 - Processor, I/O Device, I/O Device, I/O Device, Memory
 - Shared Medium can be a set of wires
 - » Inside a computer, this is called a bus
 - » All devices simultaneously connected to devices
 - Shared Medium can be a set of wires
 - Originally, Ethernet was a broadcast network
 - » All computers on local subnet connected to one another
 - More examples (wireless: medium is air): cellular phones (GSM, CDMA, and LTE), WiFi

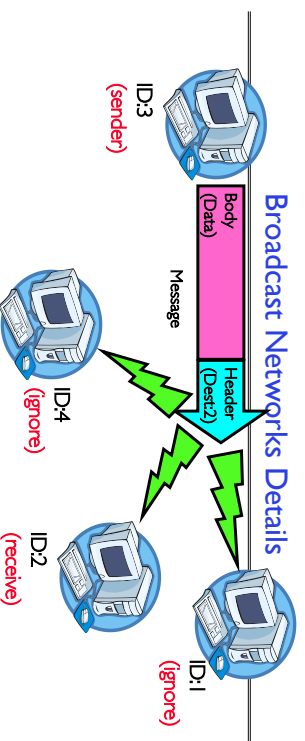


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Broadcast Networks Details



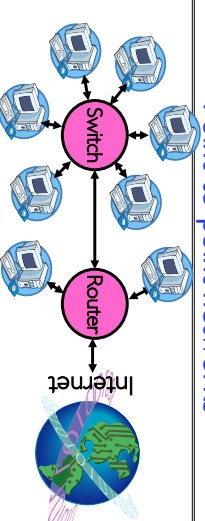
- Media Access Control (MAC) Address:**
 - 48-bit physical address for hardware interface
 - Every device (in the world!) has a unique address
- Delivery:** When you broadcast a packet, how does a receiver know who it is for? (packet goes to everyone!)
 - Put header on front of packet: [Destination MAC Addr | Packet]
 - Everyone gets packet, discards if not the target
 - In Ethernet, this check is done in hardware
 - » No OS interrupt; if not for particular destination

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Point-to-point networks



- Why have a shared bus at all? Why not simplify and only have point-to-point links + routers/switches?
 - Originally wasn't cost-effective, now hardware is cheap!
- Point-to-point network:** a network in which every physical wire is connected to only two computers
- Switch:** a bridge that transforms a shared-bus (broadcast) configuration into a point-to-point network
 - Adaptively figures out which ports have which MAC addresses
- Router:** a device that acts as a junction between physical networks to transfer data packets among them
 - Routes between switching domains using (for instance) IP addresses

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The Internet Protocol (IP)

Application
Present
Session
Transport
Network
Datalink
Physical

- Internet Protocol: Internet's network layer
- Service it provides: "Best-Effort" Packet Delivery
 - Tries its "best" to deliver packet to its destination
 - Packets may be lost
 - Packets may be corrupted
 - Packets may be delivered out of order
- IP is a Datagram service!
 - Routes across many physical switching domains (subnets)



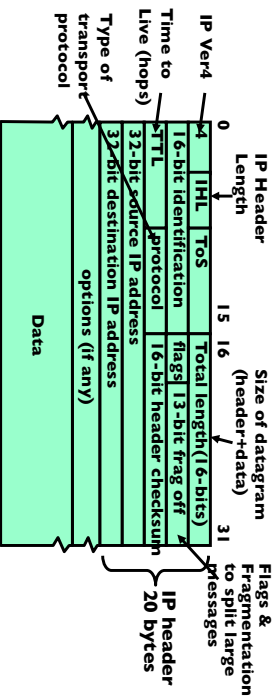
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IPv4 Packet Format

- IP Packet Format:



- **IP Datagram**: an unreliable, unordered, packet sent from source to destination
 - Function of network – deliver datagrams!

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IPv4 Address Space

- **IP Address**: a 32-bit integer used as destination of IP packet
 - Often written as four dot-separated integers, with each integer from 0–255 (thus representing 8x4=32 bits)
 - Example CS file server is: 169.229.60.83 $\equiv$ 0xA9E53C53
- **Internet Host**: a computer connected to the Internet
 - Host has one or more IP addresses used for routing
 - » Some of these may be private and unavailable for routing
 - Not every computer has a unique IP address
 - » Groups of machines may share a single IP address
 - » In this case, machines have private addresses behind a "Network Address Translation" (NAT) gateway
- **Subnet**: network connecting hosts with related IP addresses
 - A subnet is identified by 32-bit value, with the bits which differ set to zero, followed by a slash and a mask
 - » Example: 128.32.131.0/24 designates a subnet in which all the addresses look like 128.32.131.XX
 - » Same subnet: 128.32.131.0/255.255.255.0
 - **Mask**: The number of matching prefix bits
 - » Expressed as a single value (e.g., 24) or a set of ones in a 32-bit value (e.g., 255.255.255.0)
 - **Often routing within subnet is by MAC address (smart switches)**

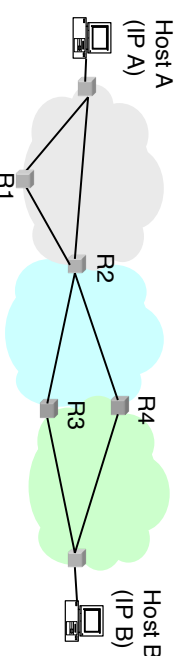
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Wide Area Network

- **Wide Area Network (WAN)**: network that covers a broad area (e.g., city, state, country, entire world)
 - Eg., Internet is a WAN
- WAN connects multiple physical (datalink) layer networks (LANs)
- Datalink layer networks are connected by **routers**
 - Different LANs can use different communication technology (e.g., wireless, cellular, optics, wired)



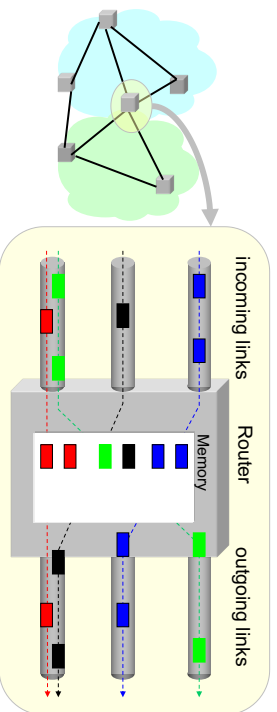
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Routers

- Forward each packet received on an **incoming link** to an **outgoing link** based on packet's destination IP address (towards its destination)
- **Store & forward**: packets are buffered before being forwarded
- **Forwarding table**: mapping between IP address and the output link

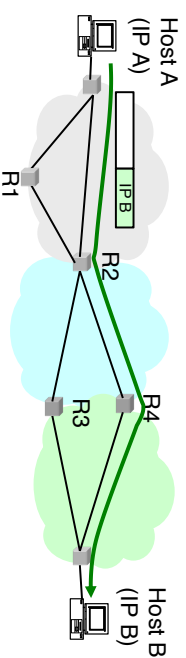


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Packet Forwarding

- Upon receiving a packet, a router
 - read the IP destination address of the packet
 - consults its forwarding table → output port
 - forwards packet to corresponding output port
- Default route (for subnets without explicit entries)
 - Forward to more authoritative router



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IP Addresses vs. MAC Addresses

- Why not use MAC addresses for routing?
 - Doesn't scale
- Analogy
 - MAC address → SSN
 - IP address → (unreadable) home address
- MAC address: uniquely associated with device for the entire lifetime of the device
- IP address: changes as the device location changes
 - Your notebook IP address at school is different from home



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IP Addresses vs. MAC Addresses

- Why does packet forwarding using IP addr. scale?
 - Because IP addresses can be aggregated
 - E.g., all IP addresses at UC Berkeley start with **0x9A9E5**, i.e., any address of form **0x9A9E5****** belongs to Berkeley
 - Thus, a router in NY needs to keep a **single** entry for **all** hosts at Berkeley
 - If we were using MAC addresses the NY router would need to maintain **an entry for every** Berkeley host!
- Analogy:
 - Give this letter to person with SSN: 123-45-6789 vs.
 - Give this letter to "John Smith, 123 First Street, LA, US"



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Administrivia

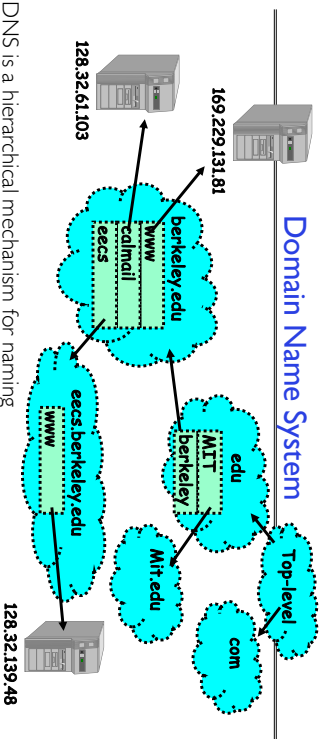
- Midterm 3: Thursday 4/28: 7-9PM
 - All course material
 - Review session Monday 4/25 1-3PM

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Domain Name System



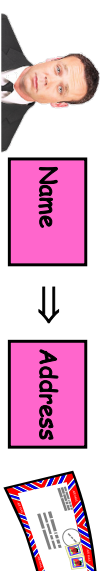
- DNS is a hierarchical mechanism for naming
 - Name divided in domains, right to left: www.eecs.berkeley.edu
- Each domain owned by a particular organization
 - Top level handled by ICANN (Internet Corporation for Assigned Numbers and Names)
 - Subsequent levels owned by organizations
- Resolution: series of queries to successive servers
- Caching: queries take time, so results cached for period of time

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Naming in the Internet



- How to map human-readable names to IP addresses?
 - Eg. www.berkeley.edu $\Rightarrow$ 128.32.139.48
 - Eg. www.google.com $\Rightarrow$ different addresses depending on location, and load
- Why is this necessary?
 - IP addresses are hard to remember
 - IP addresses change:
 - » Say, Server 1 crashes gets replaced by Server 2
 - » Or – google.com handled by different servers
- Mechanism: Domain Naming System (DNS)

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How Important is Correct Resolution?

- If attacker manages to give incorrect mapping:
 - Can get someone to route to server, thinking that they are routing to a different server
 - » Get them to log into "bank" – give up username and password
- Is DNS Secure?
 - Definitely a weak link
 - » What if "response" returned from different server than original query?
 - » Get person to use incorrect IP address!
 - Attempt to avoid substitution attacks:
 - » Query includes random number which must be returned
- In July 2008, hole in DNS security located!
 - Dan Kaminsky (security researcher) discovered an attack that broke DNS globally
 - » One person in an ISP convinced to load particular web page, then all users of that ISP end up pointing at wrong address
 - High profile, highly advertised need for patching DNS
 - » Big press release, lots of mystery
 - » Security researchers told no speculation until patches applied

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Network Layering

- **Layering**: building complex services from simpler ones
 - Each layer provides services needed by higher layers by utilizing services provided by lower layers
- The physical/link layer is pretty limited
 - Packets are of limited size (called the “**Maximum Transfer Unit** or MTU: often 200-1500 bytes in size)
 - Routing is limited to within a physical link (wire) or perhaps through a switch
- Our goal in the following is to show how to construct a secure, ordered, message service routed to anywhere:

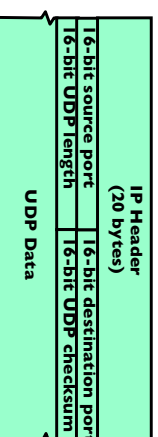
Physical Reality: Packets	Abstraction: Messages
Limited Size (MTU)	Arbitrary Size
Unordered (sometimes)	Ordered
Unreliable	Reliable
Machine-to-machine	Process-to-process
Only on local area net	Routed anywhere
Asynchronous	Synchronous
Insecure	Secure

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Building a messaging service on IP

- Process to process communication
 - Basic routing gets packets from machine→machine
 - What we really want is routing from process→process
 - » Add “**ports**”, which are 16-bit identifiers
 - » A communication channel (**connection**) defined by 5 items: [source addr, source port, dest addr, dest port, protocol]
- For example: The Unreliable Datagram Protocol (UDP)
 - Layered on top of basic IP (**IP Protocol 17**)
 - » **Datagram**: an unreliable, unordered, packet sent from source user → dest user (Call it UDP/IP)



- Important aspect: low overhead!
 - » Often used for high-bandwidth video streams
 - » Many uses of UDP considered “anti-social” – none of the “well-behaved” aspects of (say) TCP/IP

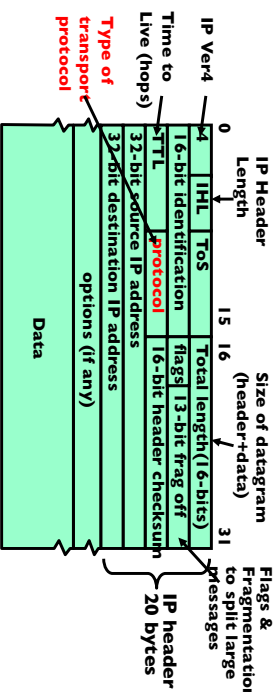
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Recall: IPv4 Packet Format

- IP Packet Format:
 - **IP Header** (20 bytes)
 - IP Ver4 (4 bits)
 - IHL (4 bits)
 - TOS (8 bits)
 - Total length (16 bits)
 - Identification (16 bits)
 - Flags (3 bits)
 - Fragment offset (13 bits)
 - TTL (8 bits)
 - Protocol (8 bits)
 - Source IP address (32 bits)
 - Destination IP address (32 bits)
 - Options (if any) (0-20 bytes)
 - **Data** (variable length)
- **IP Datagram**: an unreliable, unordered, packet sent from source to destination
 - Function of network – deliver datagrams!



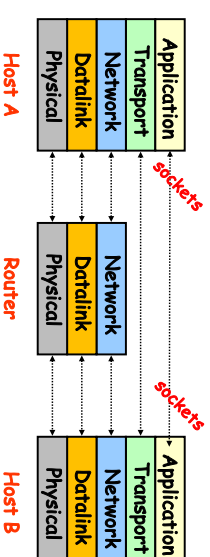
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Internet Architecture: Five Layers

- Lower three layers implemented everywhere
- Top two layers implemented only at hosts



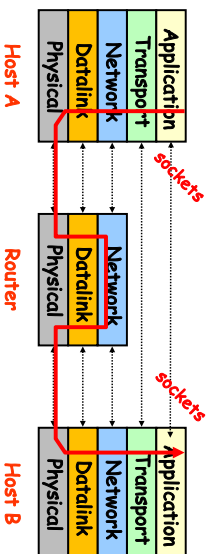
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Internet Architecture: Five Layers

- Communication goes down to physical network
- Then from network peer to peer
- Then up to relevant layer



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Internet Transport Protocols

- Datagram service (UDP): IP Protocol 17
 - No-fills extension of “best-effort” IP
 - Multiplexing/Demultiplexing among processes
- Reliable, in-order delivery (TCP): IP Protocol 6
 - Connection set-up & tear-down
 - Discarding corrupted packets (segments)
 - Retransmission of lost packets (segments)
 - Flow control
 - Congestion control
- Other examples:
 - DCCP (33), Datagram Congestion Control Protocol
 - RDP (26), Reliable Data Protocol
 - SCTP (132), Stream Control Transmission Protocol

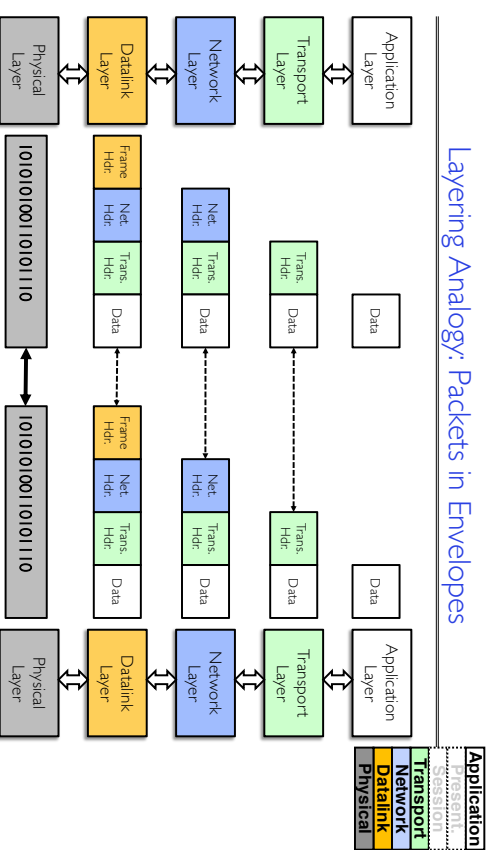


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Layering Analogy: Packets in Envelopes

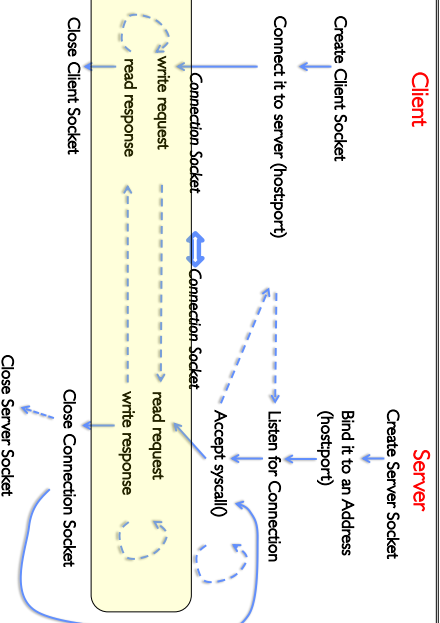


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Recall: Sockets in concept



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Reliable Message Delivery: the Problem

- All physical networks can garble and/or drop packets
 - Physical media: packet not transmitted/received
 - » If transmit close to maximum rate, get more throughput – even if some packets get lost
 - » If transmit at lowest voltage such that error correction just starts correcting errors, get best power/bit
 - Congestion: no place to put incoming packet
 - » Point-to-point network: insufficient queue at switch/router
 - » Broadcast link: two host try to use same link
 - » In any network: insufficient buffer space at destination
 - » Rate mismatch: what if sender send faster than receiver can process?
- Reliable Message Delivery on top of Unreliable Packets
 - Need some way to make sure that packets actually make it to receiver
 - » Every packet received at least once
 - » Every packet received at most once
 - Can combine with ordering: every packet received by process at destination exactly once and in order

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Problem: Dropped Packets

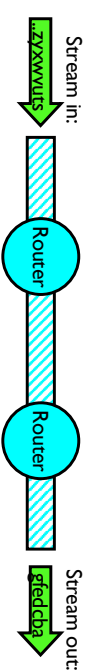
- All physical networks can garble or drop packets
 - Physical hardware problems (bad wire, bad signal)
- Therefore, IP can garble or drop packets
 - It doesn't repair this itself (end-to-end principle!)
- Building reliable message delivery
 - Confirm that packets aren't garbled
 - Confirm that packets arrive **exactly once**

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Transmission Control Protocol (TCP)



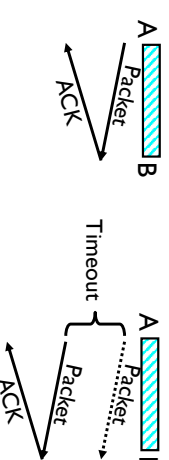
- Transmission Control Protocol (TCP)
 - TCP (IP Protocol 6) layered on top of IP
 - Reliable byte stream between two processes on different machines over Internet (read, write, flush)
- TCP Details
 - Fragments byte stream into packets, hands packets to IP
 - » IP may also fragment by itself
 - Uses window-based acknowledgement protocol (to minimize state at sender and receiver)
 - » "Window" reflects storage at receiver – sender shouldn't overrun receiver's buffer space
 - Also, window should reflect speed/capacity of network – sender shouldn't overload network
 - Automatically retransmits lost packets
 - Adjusts rate of transmission to avoid congestion
 - » A "good citizen"

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Using Acknowledgements



- How to ensure transmission of packets?
 - Detect garbling at receiver via checksum, discard if bad
 - Receiver acknowledges (by sending "ACK") when packet received properly at destination
 - Timeout at sender: if no ACK, retransmit
- Some questions:
 - If the sender doesn't get an ACK, does that mean the receiver didn't get the original message?
 - » No
 - What if ACK gets dropped? Or if message gets delayed?
 - » Sender doesn't get ACK, retransmits, Receiver gets message twice, ACK each

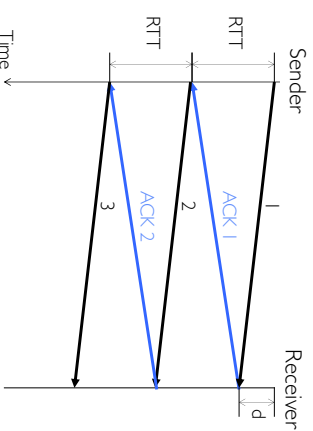
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Stop-and-Wait (No Packet Loss)

- Send; wait for ACK; repeat
- Round Trip Time (RTT): time it takes a packet to travel from sender to receiver and back
 - One-way latency (d): one way delay from sender and receiver
- For symmetric latency,
 $RTT = 2d$



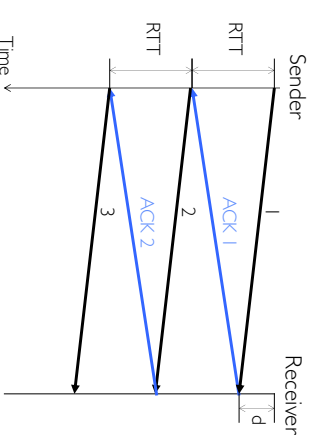
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Stop-and-Wait (No Packet Loss)

- How fast can you send data?
- Little's Law applied to the network:
 $n = B \cdot RTT$
- For Stop-and-Wait, $n = 1$ packet
 - So bandwidth is 1 packet per RTT
 - Depends only on latency, not network capacity (!)



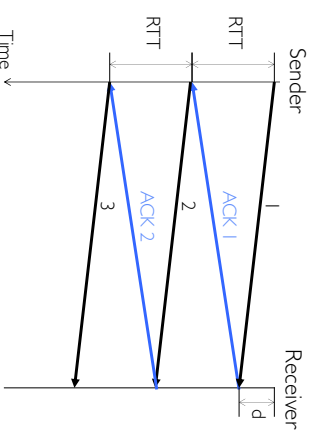
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Stop-and-Wait (No Packet Loss)

- So bandwidth is 1 packet per RTT
 - Depends only on latency, not network capacity (!)
- Suppose $RTT = 100$ ms and 1 packet is 1500 bytes
- Throughput $= \frac{1500 \cdot 8}{0.1} = 120$ Kbps
- Very inefficient if we have a 100 Mbps link!



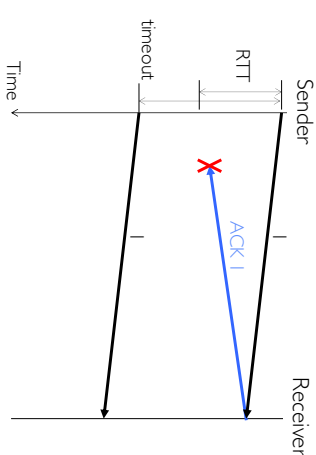
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Stop-and-Wait with Packet Loss

- Loss recovery relies on timeouts
- How to choose a good timeout?
 - Too short – lots of duplication
 - Too long – packet loss is really disruptive!
- How to deal with duplication?
 - Retransmission certainly opens up the possibility for



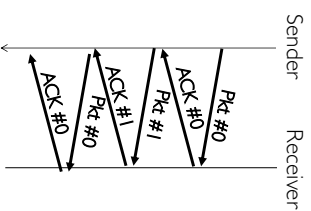
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How to Deal with Message Duplication?

- Solution: put sequence number in message to identify re-transmitted packets
 - Receiver checks for duplicate number's; Discard if detected
- Requirements:
 - Sender keeps copy of unACK'd messages
 - » Easy: only need to buffer messages
 - Receiver tracks possible duplicate messages
 - » Hard: when ok to forget about received message?
- **Alternating-bit protocol:**
 - Send one message at a time: don't send next message until ACK received
 - Sender keeps last message; receiver tracks sequence number of last message received
- Pros: simple, small overhead
- Con: doesn't work if network can delay or duplicate messages arbitrarily



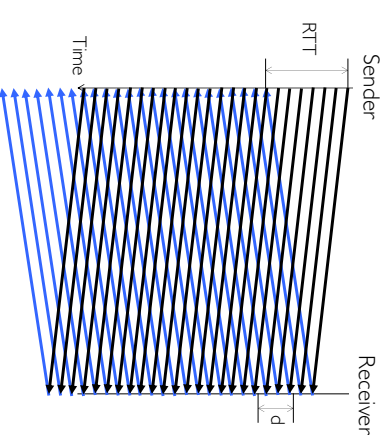
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Advantages of Moving Away From Stop-and-Wait

- Larger space of acknowledgements
 - Pipelining: don't wait for ACK before sending next packet
- **ACKs serve dual purpose:**
 - **Reliability:** Confirming packet received
 - **Ordering:** Packets can be reordered at destination
- How much data is in flight now?
 - **Bytes in-flight:** $W_{\text{send}} = \text{RTT} \times B$
 - Here B is in "bytes/second"
 - $W_{\text{send}} \equiv$ Sender's "Window Size"
 - Packets in flight $= (W_{\text{send}} / \text{packet size})$
- How long does the sender have to keep the packets around?
- How long does the receiver have to keep the packets' data?
- What if sender is sending packets faster than the receiver can process the data?



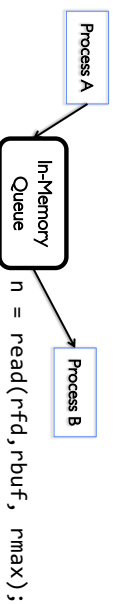
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Recall: Communication Between Processes

`write(wfd, wbuf, wlen);`



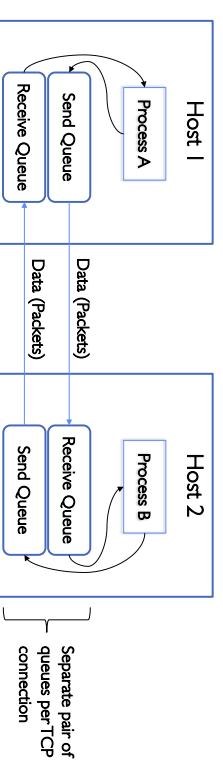
- Data written by A is held in memory until B reads it
- Queue has a fixed capacity
 - Writing to the queue blocks if the queue is full
 - Reading from the queue blocks if the queue is empty
- POSIX provides this abstraction in the form of **pipes**

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Buffering in a TCP Connection



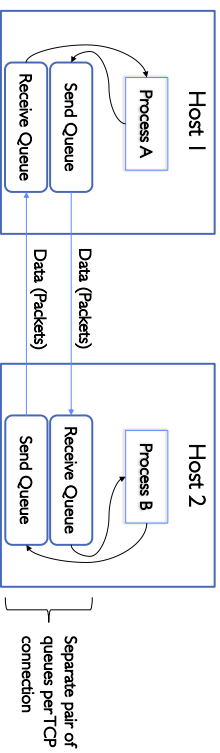
- A single TCP connection needs **four** in-memory queues:
 - Send buffer: add data on write syscall, remove data when ACK received
 - Receive buffer: add data when packets received, remove data on read syscall

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Window Size: Space in Receive Queue



- A host's window size for a TCP connection is how much remaining space it has in its receive queue
- A host advertises its window size in every TCP packet it sends!
- **Sender never sends more than receiver's advertised window size**

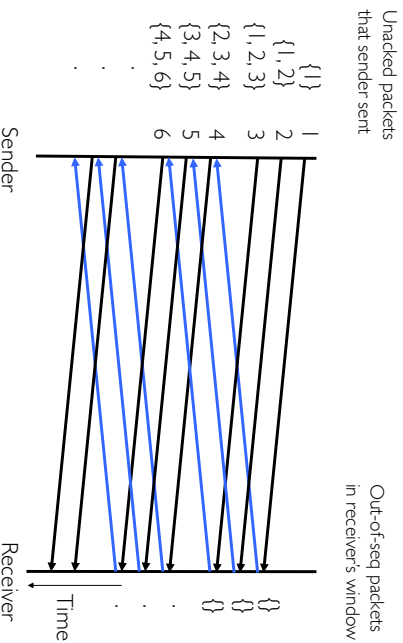
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Sliding Window (No Packet Loss)

- Example: Window size (w) = 3 packets
- Window size to fill link is given by:
 $w = B_{pkt} \cdot RTT$
- $B_{pkt} \equiv \text{Packets/sec}$
- Little's Law once again!
- **For TCP, window is in bytes, not packets**



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Sliding Window Protocol

- TCP sender knows receiver's window size, and aims never to exceed it
- But packets that it previously sent may arrive, filling the window size!

Rule: TCP sender ensures that:

Number of Sent but UnACKed Bytes < Receiver's Advertised Window Size

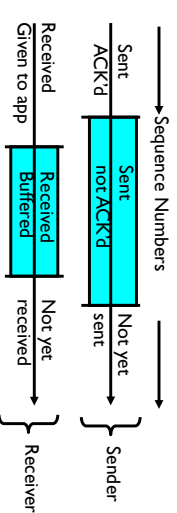
- Can send new packets as long as sent-but-unacked packets haven't already filled the advertised window size

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TCP Windows and Sequence Numbers: PER BYTE!



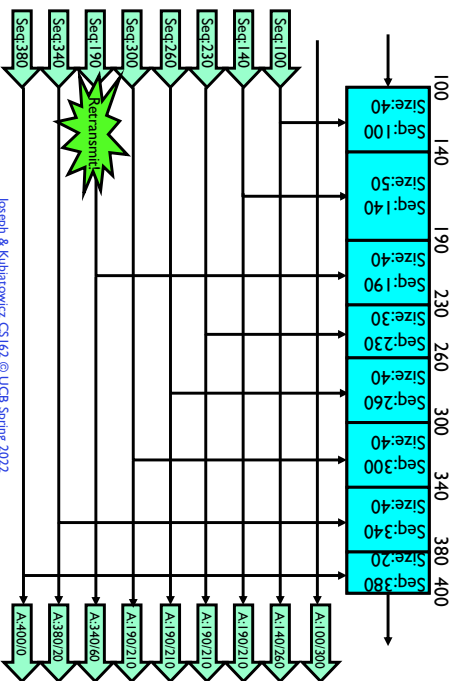
- Sender has three regions:
 - Sequence regions
 - » sent and ACK'd
 - » sent and not ACK'd
 - » not yet sent
 - Window (colored region) adjusted by sender
- Receiver has three regions:
 - Sequence regions
 - » received and ACK'd (given to application)
 - » received and buffered
 - » not yet received (or discarded because out of order)

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Window-Based Acknowledgements (TCP)



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Congestion Avoidance

- Congestion
 - How long should timeout be for re-sending messages?
 - » Too long → wastes time if message lost
 - » Too short → retransmit even though ACK will arrive shortly
 - Stability problem: more congestion ⇒ ACK is delayed ⇒ unnecessary timeout ⇒ more traffic ⇒ more congestion
 - » Closely related to window size at sender: too big means putting too much data into network
 - How does the sender's window size get chosen?
 - Must be less than receiver's advertised buffer size
 - Try to match the rate of sending packets with the rate that the slowest link can accommodate
 - Sender uses an adaptive algorithm to decide size of N
 - » Goal: fill network between sender and receiver
 - » Basic technique: slowly increase size of window until acknowledgements start being delayed/lost
 - TCP solution: "slow start" (start sending slowly)
 - If no timeout, slowly increase window size (throughput) by 1 for each ACK received
 - Timeout ⇒ congestion, so cut window size in half
 - "Additive Increase, Multiplicative Decrease"

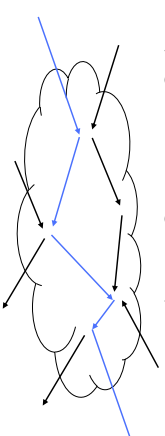
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Congestion

- Too much data trying to flow through some part of the network



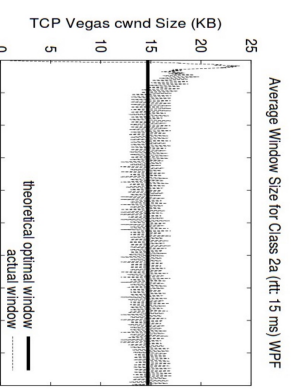
- IP's solution: Drop packets
- What happens to TCP connection?
 - Lots of retransmission – wasted work and wasted bandwidth (when bandwidth is scarce)

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Congestion Management



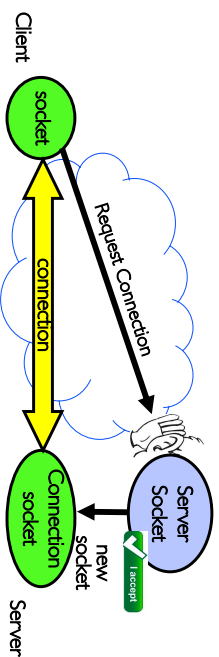
From Low, Peterson, and Wang, "Understanding vegas: Duality Model", J. ACM, March 2002.

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Recall: Connection Setup over TCP/IP



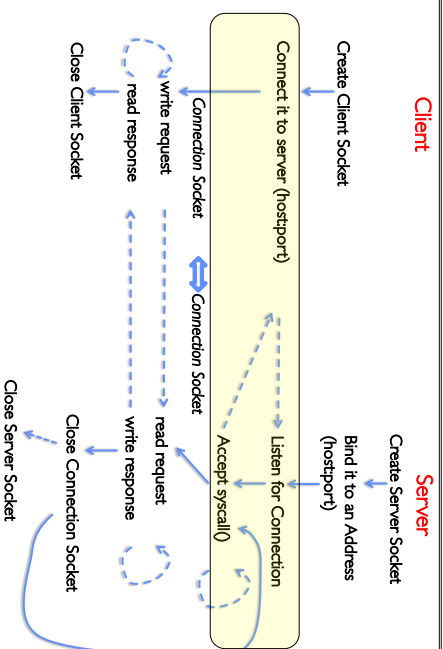
- 5-Tuple identifies each connection:
 1. Source IP Address
 2. Destination IP Address
 3. Source Port Number
 4. Destination Port Number
 5. Protocol (always TCP here)
- Often, Client Port "randomly" assigned
 - Done by OS during client socket setup
- Server Port often "well known"
 - 80 (web), 443 (secure web), 25 (sendmail), etc
 - Well-known ports from 0—1023

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Sockets in concept



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Establishing TCP Service

1. Open connection: 3-way handshaking
2. Reliable byte stream transfer from (IPa, TCP_Port1) to (IPb, TCP_Port2)
 - Indication if connection fails: Reset
3. Close (tear-down) connection

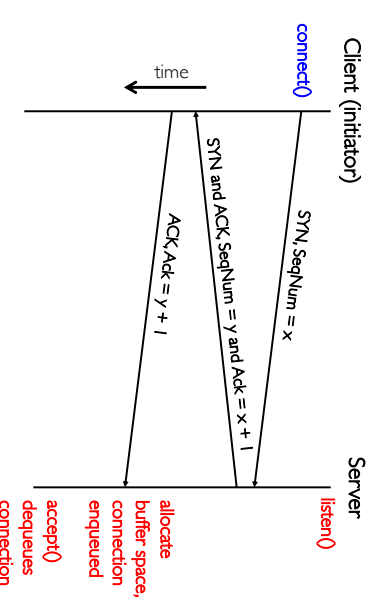
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Open Connection: 3-Way Handshake

- Server calls **listen()** to wait for a new connection
- Client calls **connect()** providing server's IP address and port number
- Each side sends SYN packet proposing an initial sequence number (one for each sender) and ACKs the other

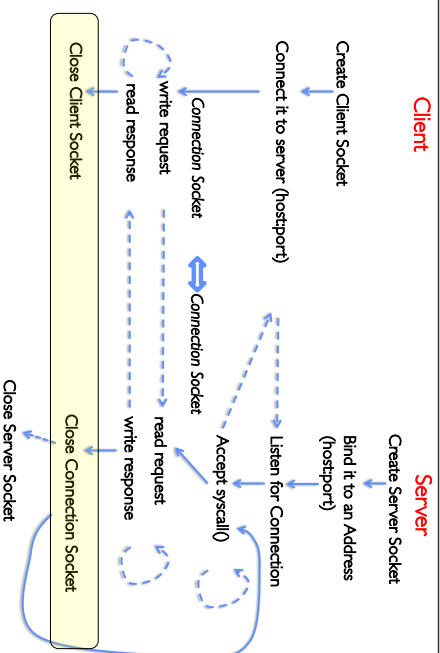


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Sockets in concept



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Recall: Distributed Applications Build With Messages

- How do you actually program a distributed application?
 - Need to synchronize multiple threads, running on different machines
 - No shared memory, so cannot use test&set



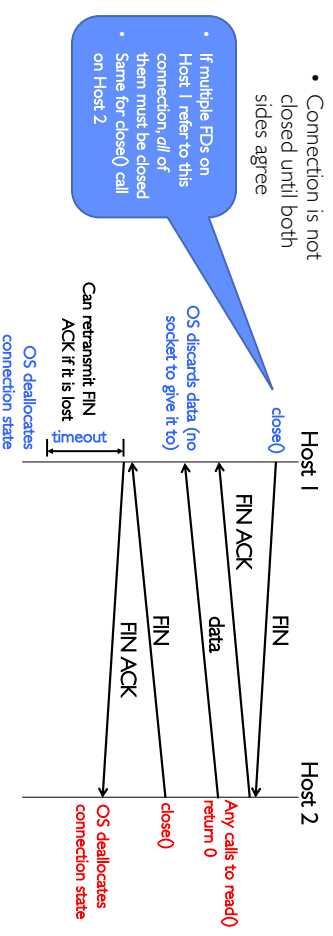
- One Abstraction: send/receive messages
 - Already atomic: no receiver gets portion of a message and two receivers cannot get same message
- Interface:
 - Mailbox (mbox): temporary holding area for messages
 - Includes both destination location and queue
 - Send(message,mbox)
 - Send message to remote mailbox identified by mbox
 - Receive(buffer,mbox)
 - Wait until mbox has message, copy into buffer, and return
 - If threads sleeping on this mbox, wake up one of them

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Close Connection: 4-Way Teardown



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Question: Data Representation

- An object in memory has a machine-specific binary representation
 - Threads within a single process have the same view of what's in memory
 - Easy to compute offsets into fields, follow pointers, etc.
- In the absence of shared memory, externalizing an object requires us to turn it into a sequential sequence of bytes
 - Serialization/Marshalling** Express an object as a sequence of bytes
 - Deserialization/Unmarshalling** Reconstructing the original object from its marshalled form at destination

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Simple Data Types

```
uint32_t x;
```

- Suppose I want to write a **x** to a file
- First, open the file: `FILE* f = fopen("foo.txt", "w");`
- Then, I have two choices:
 1. `fprintf(f, "%lu", x);`
 2. `fwrite(&x, sizeof(uint32_t), 1, f);`
 - » Or equivalently, `write(fd, &x, sizeof(uint32_t));` (perhaps with a loop to be safe)
- Neither one is "wrong" but sender and receiver should be consistent!

Machine Representation

- Consider using the machine representation:
 - `fwrite(&x, sizeof(uint32_t), 1, f);`
- How do we know if the recipient represents `x` in the same way?
 - For pipes, is this a problem?
 - What about for sockets?

Endianness

Processor	Endianness
Motorola 68000	Big Endian
PowerPC (PPC)	Big Endian
Sun Sparc	Big Endian
IBM S390	Big Endian
Intel x86 (32 bit)	Little Endian
Intel x86_64 (64 bit)	Little Endian
Dec VAX	Little Endian
Alpha	BI (Big/Little) Endian
ARM	BI (Big/Little) Endian
IA-64 (64 bit)	BI (Big/Little) Endian
MIPS	BI (Big/Little) Endian

- For a byte-address machine, which end of a machine-recognized object (e.g., int) does its byte-address refer to?
- Big Endian: address is the most-significant bits
- Little Endian: address is the least-significant bits

```
int main(int argc, char *argv[])
{
    int val = 0x12345678;
    int i;
    printf("val = %x\n", val);
    for (i = 0; i < sizeof(val); i++) {
        printf("val[%d] = %x\n", i, (uint8_t *) &val[i]);
    }
}
```

What Endian is the Internet?

[illegible]

- **Big Endian**
- **Network byte order**
- **Vs. “host byte order”**

Dealing with Endianness

- Decide on an "on-wire" endianness
- Convert from native endianness to "on-wire" endianness before sending out data
(`serialization/marshalling`)
 - `uint32_t htonl(uint32_t)` and `uint16_t htons(uint16_t)` convert from native endianness to network endianness (big endian)
- Convert from "on-wire" endianness to native endianness when receiving data
(`deserialization/unmarshalling`)
 - `uint32_t ntohl(uint32_t)` and `uint16_t ntohs(uint16_t)` convert from network endianness to native endianness (big endian)

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Data Serialization Formats

- JSON and XML are commonly used in web applications
- Lots of ad-hoc formats

[illegible][illegible]

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What About Richer Objects?

- Consider `word_count_t` of Homework 0 and 1 ...
 - Each element contains:
 - An `int`
 - A pointer to a string (of some length)
 - A pointer to the next element
 - `fprintf_words` writes these as a sequence of lines (character strings with `\n`) to a file stream
 - What if you wanted to write the whole list as a binary object (and read it back as one)?
 - How do you represent the string?
 - Does it make any sense to write the pointer?
- ```
typedef struct word_count
{
 char *word;
 int count;
 struct word_count *next;
} word_count_t;
```

```
typedef struct word_count
{
 char *word;
 int count;
 struct word_count *next;
}
word_count_t;
```

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## Data Serialization Formats

| Case | Problem Statement                | Root Cause                         | Impact                         | Stakeholders                   | Timeline | Resources | Dependencies                | Progress | Next Steps                              |
|------|----------------------------------|------------------------------------|--------------------------------|--------------------------------|----------|-----------|-----------------------------|----------|-----------------------------------------|
| 1    | Customer Feedback Loop           | Lack of communication channels     | Low customer satisfaction      | Marketing, Sales, Product      | 3 weeks  | 2 FTEs    | CRM System                  | 80%      | Implement feedback survey               |
| 2    | Website Conversion Rate          | Complex navigation                 | Low conversion rate            | Marketing, UX Design           | 4 weeks  | 3 FTEs    | Analytics, A/B Testing      | 60%      | Simplify navigation menu                |
| 3    | Product Launch Delay             | Scope creep                        | Missed market opportunity      | Product, Development, QA       | 6 weeks  | 5 FTEs    | Project Management          | 90%      | Reassess scope and timeline             |
| 4    | Employee Onboarding              | Inconsistent training              | Low productivity               | HR, Operations                 | 2 weeks  | 1 FTE     | Training Materials          | 100%     | Standardize onboarding process          |
| 5    | Supply Chain Disruption          | Single source dependency           | Inventory shortages            | Procurement, Logistics         | 5 weeks  | 4 FTEs    | Supplier Diversification    | 70%      | Identify alternative suppliers          |
| 6    | IT System Upgrade                | Integration issues                 | Data loss risk                 | IT, Finance, Operations        | 8 weeks  | 6 FTEs    | Backup, Testing             | 50%      | Implement data backup strategy          |
| 7    | Marketing Campaign Performance   | Targeting inaccuracies             | Low ROI                        | Marketing, Analytics           | 3 weeks  | 2 FTEs    | Targeting Tools             | 95%      | Refine targeting parameters             |
| 8    | Customer Retention Strategy      | Lack of loyalty programs           | High churn rate                | Marketing, Sales               | 4 weeks  | 3 FTEs    | Loyalty Program Development | 65%      | Design loyalty program                  |
| 9    | Project Management Efficiency    | Unclear roles and responsibilities | Missed deadlines               | Project Management, Team Leads | 2 weeks  | 1 FTE     | Project Charter             | 100%     | Clarify roles and responsibilities      |
| 10   | Financial Reporting Accuracy     | Data entry errors                  | Incorrect financial statements | Finance, Accounting            | 1 week   | 1 FTE     | Automated Reporting         | 100%     | Implement automated reporting           |
| 11   | Customer Support Response Time   | Overloaded support team            | Long wait times                | Customer Support, HR           | 2 weeks  | 2 FTEs    | Support Automation          | 85%      | Implement chatbot for FAQs              |
| 12   | Product Quality Control          | Inconsistent manufacturing         | Defective products             | Production, QA                 | 3 weeks  | 3 FTEs    | Quality Assurance           | 90%      | Implement stricter QC measures          |
| 13   | Website Security Audit           | Outdated security protocols        | Data breach risk               | IT, Security                   | 1 week   | 1 FTE     | Security Audit              | 100%     | Update security protocols               |
| 14   | Employee Performance Review      | Subjective evaluations             | Low morale                     | HR, Management                 | 2 weeks  | 1 FTE     | Performance Metrics         | 100%     | Implement objective performance metrics |
| 15   | Supply Chain Optimization        | Excessive inventory                | High carrying costs            | Procurement, Logistics         | 4 weeks  | 3 FTEs    | Inventory Management        | 75%      | Optimize inventory levels               |
| 16   | IT System Downtime               | Hardware failure                   | Service interruption           | IT, Operations                 | 1 week   | 1 FTE     | Hardware Maintenance        | 100%     | Implement hardware maintenance schedule |
| 17   | Marketing Campaign Creativity    | Lack of creative ideas             | Boredom among audience         | Marketing, Creative            | 3 weeks  | 2 FTEs    | Creative Brainstorming      | 80%      | Encourage creative ideas from team      |
| 18   | Customer Feedback Analysis       | Unstructured data                  | Missed insights                | Marketing, Analytics           | 2 weeks  | 2 FTEs    | Data Analysis Tools         | 90%      | Implement structured data analysis      |
| 19   | Product Development Cycle        | Slow decision making               | Delayed product releases       | Product, Development           | 5 weeks  | 4 FTEs    | Decision Making Framework   | 60%      | Implement decision making framework     |
| 20   | Website User Experience          | Slow loading times                 | High bounce rate               | Marketing, UX Design           | 3 weeks  | 3 FTEs    | Performance Optimization    | 70%      | Optimize website loading times          |
| 21   | Employee Training Program        | Lack of training materials         | Low skill levels               | HR, Operations                 | 4 weeks  | 3 FTEs    | Training Materials          | 85%      | Develop training materials              |
| 22   | Supply Chain Transparency        | Lack of visibility                 | Uncertainty in delivery        | Procurement, Logistics         | 3 weeks  | 3 FTEs    | Transparency Tools          | 70%      | Implement transparency tools            |
| 23   | IT System Integration            | Incompatible systems               | Data silos                     | IT, Finance, Operations        | 6 weeks  | 5 FTEs    | Integration Project         | 50%      | Identify integration points             |
| 24   | Customer Support Automation      | Complex queries                    | Low automation rate            | Customer Support, IT           | 4 weeks  | 3 FTEs    | Automation Tools            | 65%      | Identify automatable queries            |
| 25   | Product Quality Improvement      | Defective components               | Customer complaints            | Production, QA                 | 3 weeks  | 3 FTEs    | Quality Improvement         | 80%      | Identify defective components           |
| 26   | Website Content Management       | Outdated content                   | Low engagement                 | Marketing, Content             | 2 weeks  | 2 FTEs    | Content Management System   | 90%      | Update website content                  |
| 27   | Employee Performance Improvement | Lack of feedback                   | Low productivity               | HR, Management                 | 2 weeks  | 1 FTE     | Performance Improvement     | 100%     | Implement feedback loop                 |
| 28   | Supply Chain Risk Management     | Supplier bankruptcy                | Production halt                | Procurement, Logistics         | 4 weeks  | 3 FTEs    | Risk Management             | 75%      | Identify backup suppliers               |
| 29   | IT System Security               | Weak passwords                     | Data breach                    | IT, Security                   | 1 week   | 1 FTE     | Security Measures           | 100%     | Implement strong password policy        |
| 30   | Marketing Campaign ROI           | Low conversion rate                | High costs                     | Marketing, Analytics           | 3 weeks  | 2 FTEs    | ROI Calculation             | 80%      | Optimize campaign performance           |
| 31   | Customer Feedback Implementation | Lack of action                     | Low satisfaction               | Marketing, Product             | 4 weeks  | 3 FTEs    | Feedback Implementation     | 65%      | Implement feedback suggestions          |
| 32   | Product Development Innovation   | Lack of innovation                 | Outdated products              | Product, Development           | 5 weeks  | 4 FTEs    | Innovation Process          | 50%      | Encourage innovation                    |
| 33   | Website Performance              | Slow loading times                 | High bounce rate               | Marketing, UX Design           | 3 weeks  | 3 FTEs    | Performance Optimization    | 70%      | Optimize website performance            |
| 34   | Employee Training Effectiveness  | Lack of engagement                 | Low skill levels               | HR, Operations                 | 4 weeks  | 3 FTEs    | Training Effectiveness      | 85%      | Engage employees in training            |
| 35   | Supply Chain Efficiency          | Excessive inventory                | High carrying costs            | Procurement, Logistics         | 3 weeks  | 3 FTEs    | Efficiency Measures         | 75%      | Optimize inventory levels               |
| 36   | IT System Reliability            | Hardware failure                   | Service interruption           | IT, Operations                 | 1 week   | 1 FTE     | Hardware Maintenance        | 100%     | Implement hardware maintenance schedule |
| 37   | Marketing Campaign Targeting     | Incorrect targeting                | Low ROI                        | Marketing, Analytics           | 3 weeks  | 2 FTEs    | Targeting Tools             | 95%      | Refine targeting parameters             |
| 38   | Customer Retention Strategy      | Lack of loyalty programs           | High churn rate                | Marketing, Sales               | 4 weeks  | 3 FTEs    | Loyalty Program Development | 65%      | Design loyalty program                  |
| 39   | Project Management Communication | Lack of communication              | Missed deadlines               | Project Management, Team Leads | 2 weeks  | 1 FTE     | Communication Framework     | 100%     | Clarify communication channels          |
| 40   | Financial Reporting Automation   | Data entry errors                  | Incorrect financial statements | Finance, Accounting            | 1 week   | 1 FTE     | Automated Reporting         | 100%     | Implement automated reporting           |
| 41   | Customer Support Training        | Lack of training materials         | Low skill levels               | Customer Support, HR           | 2 weeks  | 2 FTEs    | Support Training            | 85%      | Develop support training materials      |
| 42   | Product Quality Assurance        | Inconsistent manufacturing         | Defective products             | Production, QA                 | 3 weeks  | 3 FTEs    | Quality Assurance           | 90%      | Implement stricter QA measures          |
| 43   | Website Security Patching        | Outdated security protocols        | Data breach risk               | IT, Security                   | 1 week   | 1 FTE     | Security Patching           | 100%     | Update security protocols               |
| 44   | Employee Performance Monitoring  | Subjective evaluations             | Low morale                     | HR, Management                 | 2 weeks  | 1 FTE     | Performance Monitoring      | 100%     | Implement objective performance metrics |
| 45   | Supply Chain Optimization        | Excessive inventory                | High carrying costs            | Procurement, Logistics         | 4 weeks  | 3 FTEs    | Inventory Management        | 75%      | Optimize inventory levels               |
| 46   | IT System Integration            | Incompatible systems               | Data silos                     | IT, Finance, Operations        | 6 weeks  | 5 FTEs    | Integration Project         | 50%      | Identify integration points             |
| 47   | Customer Support Automation      | Complex queries                    | Low automation rate            | Customer Support, IT           | 4 weeks  | 3 FTEs    | Automation Tools            | 65%      | Identify automatable queries            |
| 48   | Product Quality Improvement      | Defective components               | Customer complaints            | Production, QA                 | 3 weeks  | 3 FTEs    | Quality Improvement         | 80%      | Identify defective components           |
| 49   | Website Content Management       | Outdated content                   | Low engagement                 | Marketing, Content             | 2 weeks  | 2 FTEs    | Content Management System   | 90%      | Update website content                  |

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## Remote Procedure Call (RPC)

- Raw messaging is a bit too low-level for programming
  - Must wrap up information into message at source
  - Must decide what to do with message at destination
  - May need to sit and wait for multiple messages to arrive
  - **And must deal with machine representation by hand**
- Another option: Remote Procedure Call (RPC)
  - Calls a procedure on a remote machine
  - Idea: Make communication look like an ordinary function call
  - Automate all of the complexity of translating between representations
  - Client calls:
 

```
remoteFileSystem->Read("rutabaga");
```
  - Translated automatically into call on server:
 

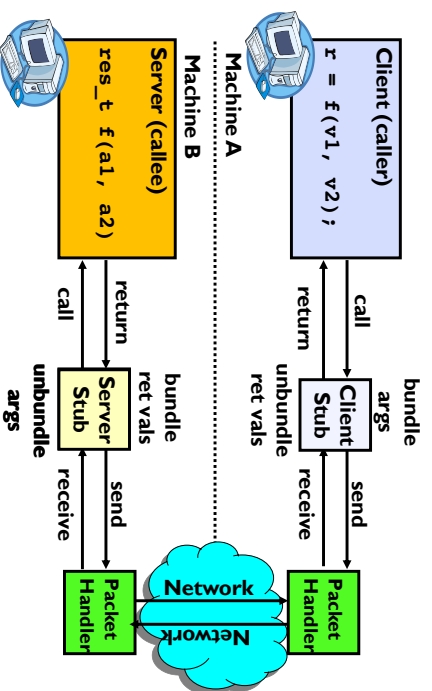
```
filesys->Read("rutabaga");
```

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## RPC Information Flow

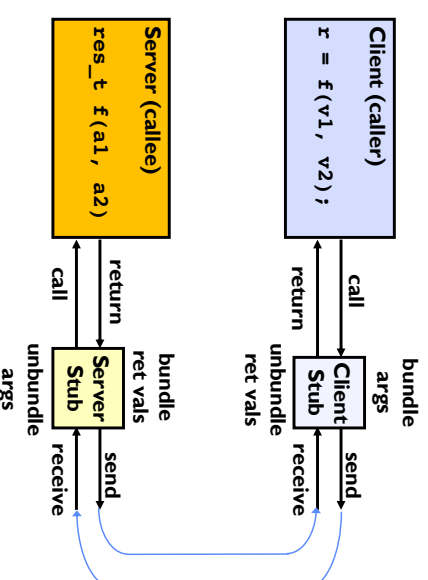


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## RPC Concept



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## RPC Implementation

- Request-response message passing (under covers)
- "Stub" provides glue on client/server
  - Client stub is responsible for "marshalling" the return values
  - Server-side stub is responsible for "unmarshalling" arguments and "marshalling" the return values.
- **Marshalling** involves (depending on system)
  - Converting values to a canonical form, serializing objects, copying arguments passed by reference, etc.

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## RPC Details (1/3)

---

- Equivalence with regular procedure call
  - Parameters  $\leftrightarrow$  Request Message
  - Result  $\leftrightarrow$  Reply message
  - Name of Procedure: Passed in request message
  - Return Address: mbox2 (client return mail box)
- Stub generator: Compiler that generates stubs
  - Input: interface definitions in an "interface definition language (IDL)"
    - » Contains, among other things, types of arguments/return
  - Output: stub code in the appropriate source language
    - » Code for client to pack message, send it off, wait for result, unpack result and return to caller
    - » Code for server to unpack message, call procedure, pack results, send them off

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## RPC Details (2/3)

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- Cross-platform issues:
  - What if client/server machines are different architectures/ languages?
    - » Convert everything to/from some canonical form
    - » Tag every item with an indication of how it is encoded (avoids unnecessary conversions)
- How does client know which mbox (destination queue) to send to?
  - Need to translate name of remote service into network endpoint (Remote machine, port, possibly other info)
  - **Binding**: the process of converting a user-visible name into a network endpoint
    - » This is another word for "naming" at network level
    - » Static: fixed at compile time
    - » Dynamic: performed at runtime

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## RPC Details (3/3)

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- Dynamic Binding
  - Most RPC systems use dynamic binding via name service
    - » Name service provides dynamic translation of service  $\rightarrow$  mbox
  - Why dynamic binding?
    - » Access control: check who is permitted to access service
    - » Fail-over: If server fails, use a different one
- What if there are multiple servers?
  - Could give flexibility at binding time
    - » Choose unloaded server for each new client
  - Could provide same mbox (router level redirect)
    - » Choose unloaded server for each new request
    - » Only works if no state carried from one call to next
- What if multiple clients?
  - Pass pointer to client-specific return mbox in request

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## Problems with RPC: Non-Atomic Failures

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- Different failure modes in dist. system than on a single machine
- Consider many different types of failures
  - User-level bug causes address space to crash
  - Machine failure, kernel bug causes all processes on same machine to fail
  - Some machine is compromised by malicious party
- Before RPC: whole system would crash/die
- After RPC: One machine crashes/compromised while others keep working
- Can easily result in inconsistent view of the world
  - Did my cached data get written back or not?
  - Did server do what I requested or not?
- Answer? Distributed transactions/Byzantine Commit

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## Problems with RPC: Performance

- RPC is not performance transparent:
  - Cost of Procedure call « same-machine RPC « network RPC
  - **Overheads: Marshaling Stubs, Kernel-Crossing, Communication**
- Programmers must be aware that RPC is not free
  - Caching can help, but may make failure handling complex

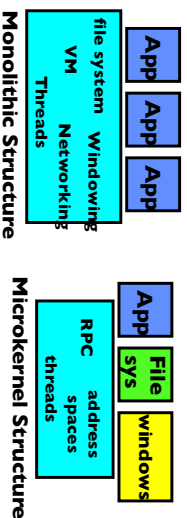
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## Microkernel operating systems

- Example: split kernel into application-level servers.
  - File system looks remote, even though on same machine



- Why split the OS into separate domains?
  - Fault isolation: bugs are more isolated (build a firewall)
  - Enforces modularity: allows incremental upgrades of pieces of software (client or server)
  - Location transparent: service can be local or remote
    - » For example in the X windowing system: Each X client can be on a separate machine from X server. Neither has to run on the machine with the frame buffer.

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## Cross-Domain Communication/Location Transparency

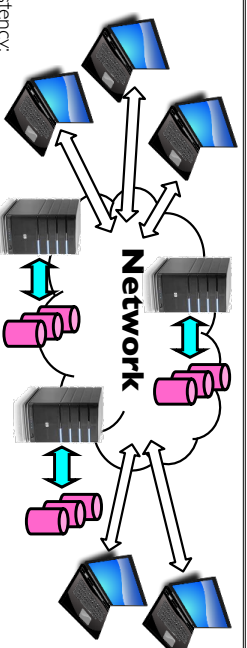
- How do address spaces communicate with one another?
  - Shared Memory with Semaphores, monitors, etc...
  - File System
  - Pipes (1-way communication)
  - "Remote" procedure call (2-way communication)
- RPC's can be used to communicate between address spaces on different machines or the same machine
  - Services can be run wherever it's most appropriate
  - Access to local and remote services looks the same
- Examples of RPC systems:
  - CORBA (Common Object Request Broker Architecture)
  - DCOM (Distributed COM)
  - RMI (Java Remote Method Invocation)

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## Network-Attached Storage and the CAP Theorem



- Consistency:
  - Changes appear to everyone in the same serial order
- Availability:
  - Can get a result at any time
- Partition-Tolerance
  - System continues to work even when network becomes partitioned
- Consistency, Availability, Partition-Tolerance (CAP) Theorem: **Cannot have all three at same time**
  - Otherwise known as "Brewer's Theorem"

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## Summary

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- **TCP**: Reliable byte stream between two processes on different machines over Internet (read, write, flush)
  - Uses window-based acknowledgement protocol
  - Congestion-avoidance dynamically adapts sender window to account for congestion in network
- **Remote Procedure Call (RPC)**: Call procedure on remote machine or in remote domain
  - Provides same interface as procedure
  - Automatic packing and unpacking of arguments without user programming (in stub)
  - Adapts automatically to different hardware and software architectures at remote end
- **Distributed File System**:
  - Transparent access to files stored on a remote disk
  - Caching for performance